



Contact IDHW's Idaho Tobacco Project at: 208-334-0642
ID Tobacco Project Website: healthandwelfare.idaho.gov/providers
Select the topic "Retailers" then "Idaho Tobacco Project"

Volume 21, Issue 10
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2022 FACTS AND STATS

What was the
Compliance Grade
for last month's state
tobacco inspections?

Grade **A+**
for
September 2022

According to Idaho Code 39-5701, the Idaho Department of Health and Welfare must inspect each Permitted Retailer that sells tobacco and electronic smoking devices to ensure that it does not sell these products to minors.

How well did these Permitted Retailers comply with the law in September 2022?

- 250 Permitted Retailers were inspected.*
- 9 Permitted Retailers sold to the inspecting minor.
- The compliance rate for September 2022 was

94.6%

GREAT JOB!

*Non-minor Exempt Inspections where purchase attempts were made.

A Commitment to Customer Service!

The Idaho Tobacco Project staff is committed to providing technical guidance and assistance to you, the Idaho Tobacco and Electronic Smoking Device Retailer, as you navigate the requirements of [Idaho Code 39-5701, et seq.](#)

Here are some of the ways the Idaho Tobacco Project staff can be helpful:

- Provide guidance and direct retailers to the best resources regarding legal and inspection requirements.
- Provide technical assistance with getting a first-time permit, renewing a permit or series of permits, and paying fines owed.
- Send copies of active permits directly to the retailers via email at any time of the year.
- Answer questions regarding a recent inspection.
- Provide technical assistance using the TobaccoPermit.com.
- Any other question or concern regarding the Idaho Tobacco Project or [Idaho Code 39-5701, et seq.](#)

We are available Monday-Friday, 8am -5pm, Mountain Time and can be reached a couple of ways:

By Phone: Call us Toll Free at 877-641-4468.

Feel free to leave a message day or night (even on the weekends) and we will return your call within 24 hours or on the first available business day.

By Email: Complete the "Contact Us" form at TobaccoPermit.com.

We get your requests in real-time and will make every effort to call you back that same day.

If the "Contact Us" request is received outside of regular business hours, a staff member will reach out to you within 24 hours or on the first available business day.

Are you ready for an Inspection?

Retailers and their clerks don't have to worry about unannounced tobacco and electronic smoking device inspections.

Just remember to always check the ID of any customer who appear under the age of **30**.

If your store has automated age calculators built into your registers – that's terrific!

For stores that don't have that feature, there is an easy and quick way to determine the age of a person just by looking at the ID's format.

Idaho issues vertical IDs to all individuals under 21 with the words "Under 21 Until" stamped on the ID and providing the date the customer will turn 21. Check out sample IDs at Preventthesale.com/Idaho.

If the ID is in a standard horizontal format, and you have verified the ID belongs to the customer, you can be confident that customer is of legal age to buy tobacco products and electronic smoking devices from your store.

REMINDER: Time to Renew Permits!

Renew your Idaho Tobacco and Electronic Smoking Device Permits before they expire on **December 31, 2022**. Permit renewal can be done online for free at TobaccoPermits.com.

Call us at 877-641-4468 with any questions about how to obtain a new or renew an existing permit, have trouble validating your email, or trouble printing your permit.

No longer need a permit?

Let us know by completing the "Contact Us" form on the TobaccoPermits.com homepage and request your permit be inactivated and provide one of the following reasons:

- Change of Ownership
- No longer selling tobacco or e-device products
- Retail location is on an Indian Reservation
- Out of Business, or
- Other – Please specify



Need information on the Idaho tobacco law, training and point-of-sale resources, information about what IDs look like, a helpful quiz and game to practice when to refuse the sale of tobacco to a customer, and many other resources tailored to Idaho Tobacco Retailers? Check out our website designed just for Idaho Tobacco Retailers: Preventthesale.com/Idaho



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PLEASE DISTRIBUTE TO EMPLOYEES